

Minutes of the State level Meeting on Quality Assurance under the Chairmanship of Mission Director, NHM Tripura. Meeting Held on 5th August 2017 at Conference Hall (2nd floor), O/o MD, NHM Tripura.

Participants:

1. Dr. Samajit Das, Member Secretary, SHFWS, Tripura
2. Dr. Sujit Chakma, Additional DFWPM, Govt. of Tripura.
3. Dr. Kamal Reang, SPO RCH (Nodal Officer, Quality Assurance)
4. Dr. Prasanta Bhowmik [MO-Homeo, O/o CMO-DNP, QA west]
5. Mr. Arindam Saha (State Facilitator-RRC NE)
6. Smt. Nabanita Dey (Consultant, SHFWS)
8. Dr. Anirban Hore - State Consultant QA, NHM Tripura
7. Smt. Rima Singha (Blood cell Co-ordinator)
9. Mr. Santanu Saha (Quality Assurance Specialist-SHFWS)
10. Mr. Dipan Kar [DPM, Sepahijala Dist, DNP QA Sepahijala]
11. Mr. Pinaki Ranjan Bhattacharya [DPM, Khowai, DNP QA, Khowai]
12. Dr. Kallol Kumar Roy [DFWO, Gomati District, DNP-QA Khowai]
13. Dr. Swadesh Ranjan Datta [DMO, south Dist, DN- QA South]
14. Dr. Aayan Roy [Mo- Ayaush, Fatikroy PHC]
15. Dr. Sukhendu Nath [Mo- Ayush, Kamal Nagar PHC]
16. Mr. Ranamoy Deb (DPM-Dhalai/DNP-QA Dhalai)
17. Mr. Pranay Debbarma [DPM-West]
18. Mr. Suhadeep Loadh [DPM-Gomati]
19. Mr. Tapash Das [DPM-South]
20. Mr. Bimal Sinha [DPM-North]
21. Mr. Alokesh Nandi [DPM-Unokotti]
22. Sri Suman Saha [DDA, North District]
23. Smt. Sudipa Paul [HA, IGM Hospital]
24. Smt. Sushmita Debnath [AHA, GBP Hospital]
25. Smt. Tripti Saha [AHA, Sepahijala SDH]
26. Smt. Durbanjali Roy [AHA, District Hospital Gomati]
27. Mr. Swagato Ghosh [AHA, Tripura Sundari SDH]
28. Mr. Prasenjit Das [AHA, Belonia SDH]
29. Mr. Dipjoy Dhar [AHA, RGM hospital]
30. Smt. Manti Barman [AHA, Kamalpur SDH]
31. Smt. Singdha Ghatak [SDPM-Kanchnpur SDH]

At the outset **Dr. Samarjit Das- MS, SHFWS** express welcome to all participants and discussed the concept of Quality Assurance followed by a detail power point presentation by Dr. S.K Chakma, Additional Director DFWPM, Dr. Anirban Hore, Consultant QA, Smt. Nabanita De, Consultant SHFWS, Mr. Arindam Saha, State Facilitator, RRC-NE. At the end Dr. Sailesh Kumar Yadav, MD, NHM Tripura had given valuable inputs in designing the road map for Quality Assurance at Tripura.

After detail discussions following resolutions were taken:

1. **Identification of Hospital wise resource persons for upgrading as per Kayakalp Standards:** Decision has been taken that all the participants/ invitee for the said meeting will be assigned 3-4 hospitals each for providing all sorts of technical support to upgrade those hospital as per Kayakalp standards and also to sustain the standards. Concern DHFWS will provide mobility support to all concern.
(Action: District Nodal Person)

2. **Identifying 01(One) Nodal Person from each Health Institution for QA:** Facility wise Nodal Person to be notified by concern District QA Nodal Officer as per the

(Signature)
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recommendation of MOI/C/In-charges. All districts Nodal Person will submit the compiled list to Consultant, Quality Assurance within next 15 days .

(Action: District Nodal Officer, QA /State Consultant Quality Assurance)

3. **Kayakalp Initiative:** Kayakalp initiative to be rolled out at all the hospitals (DH to PHC) including Urban PHC and New norm PHCs (PHC without Functional Beds).

(Action: District Nodal Person/State Consultant, QA)

4. **Time line for Kayakalp Assessment:** 3 levels of Kayakalp Assessment should be completed during the year: Internal, Peer and External Assessment. Timeline for Completion of Kayakalp assessment is shown below:

Sl	Assessment	Timeline
1.	Internal Assessment	Assessment to be completed by 25 th August 2017 and Report to submitted at SHFWS by 28 th August 2017
2.	Peer Assessment	Assessment to be completed by 20 th Sep 2017 and Report to submitted at SHFWS by 28 th Sep 2017
3.	External Assessment	To be completed by 31 st Oct 2017.

(Action: District Nodal Person/State Consultant Quality Assurance)

5. **NQAS Initiative:** NQAS initiative will be extended to another 5(five) Hospitals along with the existing 4 (Four) hospitals. So all the hospitals where NQAS initiative will be rolled out are: i. Gomati DH (Existing) ii. IGM (Existing) iii. North DH (New) 4. Kulai DH (New) 5. Unokotti DH(New) 6. Khowai DH (Existing) 7. Belonia SDH (Existing) 8. Bishalgarh SDH (new) 9. Kamalpur SDH (New).

(Action: Dist. Nodal Person/State Consultant, QA /MS&SDMO of DHs/SDHs)

6. **NQAS Assessment:** Hospital Quality team of all selected hospitals will conduct the NQAS internal assessment on monthly basis and retain the score by fulfilling gaps. On scoring 70% above State level Assessment will be conducted.

(Action: District Nodal Person/State Consultant, QA/MS&SDMO of DHs/SDHs)

7. **KPI Measurement:** All the identified hospitals for NQAS initiative (Resolution No.5) will measure their hospital performance against the KPI indicators and also to send the report to SHFWS (Soft copy) on monthly basis **(W.e.f April 2017)**

(Action: MS/SDMO of respective Hospital)

8. Quality Assurance in Family Planning:

A. Before Settling a Claim for Compensation of sterilization failure/death/Complication following documents to be verified by DQAC:

- Consent Form
- Claim Form
- Sterilization Certificate
- Diagnostic report issued for failure of sterilization
- Birth Certificate
- Complication certificate
- Death Certificate.

B. Client Exit Interview to be Conducted during sterilization camp (annexure -19,QA in sterilization services manual)

(Action: CMO/District Nodal Person QA)

(Signature)
19/08/17

(Dr. Shailesh K Yadav, IAS)
Mission Director, NHM
Government of Tripura

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State Health & Family Welfare Society
National Health Mission: Tripura, Agartala

Date: ___ August' 2017

To:

1. All the participants.....

Copy also forwarded to:

1. The PS to the Hon'ble Minister, Health & FW for kind information to HM.
2. The PS to the Principal Secretary (Health), Govt. of Tripura for kind information.
3. The CMO -West/Dhalai/Unakotti/North/Khowai/Gomati/Sepahijala/South for information and n/a.
4. Dr. B.K.Sen, MO (RCH), for information.
5. Dr. Jaydeep Chakrabarty, Ayush MO, SHFWS for Information.
6. Mr. Tony Debbarma, AHA, Dhalai DH, for information
7. Smt. Pushpita Sarkar, AHA, Kancharpur SDH, for information

Copy also forwarded to:

1. The Director RRC-NEs, MoHFW, Govt. of India for kind information

(Dr. Shailesh K Yadav, IAS)
Mission Director, NHM
Government of Tripura

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