

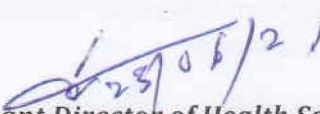
**GOVERNMENT OF TRIPURA**  
**DIRECTORATE OF HEALTH SERVICES**


NO. F.5 (1-1)/DHS/CPC/PMBJKs/2018

Dated, Agartala the ...../.....2021

**Name of work:-** Expression of Interest(EOI) for opening of Pradhan Mantri Janaushadhi Kendras in different Hospital and Health centres in the state of Tripura for the year 2021-22 .

1. Certified that this NIT contains pages numbered from 1 to 23.
2. Header of every page is bearing the text "BIDDING DOCUMENT FOR Expression of Interest (EOI) at DHS".
3. The schedule of the above e-tender is shown in P/5.

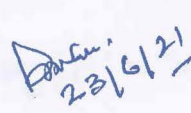
  
Assistant Director of Health Services  
(Deputy Head of CPC)  
Directorate of Health Services

  
OSD, Store & Purchase Section  
(Head of CPC)  
Directorate of Health Services

**4. DETAILS EOI No:-** No.F.5(1-1)/DHS/CPC/PMBJKs/2021-22.

**5. DETAILS:-** This draft Expression of Interest(EOI) for opening of Pradhan Mantri Janaushadhi Kendras in different Hospital and Health centres in the state of Tripura for the year 2021-22 is hereby approved.

CONTRACTOR/ BIDDER.

  
Director of Health Services  
Govt. of Tripura, Agartala

**Expression of Interest (EOI)**

Expression of Interest (EOI) in sealed covers are hereby invited for the year 2021-2022 by the Director of Health Services, Government of Tripura, Agartala (on behalf of the Governor of Tripura) from licensed Pharmacist having D. Pharma or B. Pharma Degrees with valid pharmacist registration certificate of Tripura or Individual entrepreneur and NGO/SHG/Government Co-operative Societies having a Pharmacist employed under him/them for opening a PMBJK in different Hospitals and Health Centres of Tripura.

The name of different hospitals and health centre Medicines with specification and approximate yearly requirement is enclosed in Annexure-A, B & C.

The Expression of Interest (EOI) will remain valid up to 26/07/2021 up to 4:00 PM

A) Date of Pre-bid meeting will be held on 3/7/2021.

**B) Introduction:-**

An **Expression of Interest (EOI)** is hereby invited by the Director of Health Services, Government of Tripura, Agartala (on behalf of the Governor of Tripura) from licensed Pharmacist having D. Pharma or B. Pharma Degrees with valid pharmacist registration certificate of Tripura or Individual entrepreneur or NGO/SHG/Government Societies.

Individual entrepreneur or NGO/SHG/ Government co-operative Societies applying for a PMBJK should have a Pharmacist employed under him/them having D. Pharma / B. Pharma Degree having valid pharmacist registration certificate of Tripura .

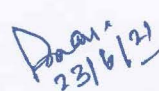
The Expression of Interest (EOI) for opening of Pradhan Mantri Bhartiya Janaushadhi Kendra" (PMBJK) should be submitted in a sealed envelope for opening of a shop in different Health centres under Health & Family Welfare Department for the sale of generic medicines through dedicated sales outlet called "Pradhan Mantri Bhartiya Janaushadhi Kendra" (PMBJK) should reach at the receive and dispatch Section of Directorate of Health services, P. N. Complex, Gurkhabasti, Agartala, Pin no-799006 up to 4:00 PM on 26/07/2021.

Application for PMBJP Kendra for the year 2021-22 Tender reference no- NO. F.5 (1-1)/DHS/CPC/PMBJKs/2018 should be written in English languages in the top of the sealed envelope. In case of any overwriting or cutting, Correction will not be entertained.

**C) Availability of Expression of Interest (EOI) Document**

Prospective service providers desirous of participating in the bid may view and download the Expression of Interest (EOI) document from the Departmental website: [www.health.tripuragov.in](http://www.health.tripuragov.in).

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Director of Health Services  
Govt. of Tripura, Agartala



However, bidders have to submit the tender fee amounting Rs. 1,000(**Rs. One Thousand only**) with the technical bid **which is Non-refundable** through Demand Draft issued from any nationalized banks drawn in favour of Director of Health Services, Govt. of Tripura, & payable at Agartala.

The name and signature of bidder's authorized person shall have to be put on each page of the application. All pages of the tender document shall be numbered maintaining proper serial number as per index and submitted as a package along with forwarding letter on agency's letter pad.

**Expression of Interest (EOI)** document sent through courier & submitted after closing date of bid submission shall not be entertained.

The Place of bid opening will be at Directorate of Health Services, P.N Complex, Gurkhabasti, Agartala, Pin no-799006.

The details of the EOI are available at the Departmental website: - [www.health.tripura.gov.in](http://www.health.tripura.gov.in)

The authorized representatives of bidders, who intend to attend the tender opening, are to bring with them a letter of authorization from the corresponding bidder within the specified time.

**D) Important Dates:-**

Date of publication & downloading of Bid	23/6/2021
Date of Pre-bid meeting	<b>3/7/2021</b>
Closing of Bid submission	26/07/2021 up to 4:00 PM
Place of Bid Opening	Recreation Hall Directorate of Health Services P.N. Complex, Gurkhabasti, Agartala
Date and time of Opening of Technical Bid	29/07/2021 at 12:30 PM

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*23/6/21*  
Director of Health Services  
Govt. of Tripura, Agartala

The Director of Health Services, Govt. of Tripura, Agartala reserves the right to make any change in the tender terms and conditions and schedules of the Expression of Interest (EOI) as per need and also reserves the right to reject the Expression of Interest (EOI) without assigning any reason.

**E) Eligibility criteria to open "Pradhan Mantri Bhartiya Janaushadhi Kendra" (PMBJK).**

Following shall be minimum technical eligibility criteria for selection of agency for PMBJK

F) Individual entrepreneur or NGO/SHG/Government co-operative Societies applying for a PMBJK should have a licensed Pharmacist having employed under him/them having D. Pharma or B. Pharma Degrees with valid pharmacist registration certificate of Tripura for Expression of Interest (EOI) for Opening of Pradhan Mantri Bhartiya Janaushadhi Kendra" (PMBJK).

1. The bidder shall be a Pharmacist having D. Pharma or B. Pharma Degrees with valid pharmacist registration certificate of Tripura or Individual entrepreneur or NGO/SHG/Government Co-operative Societies having a Pharmacist employed under him/them having D. Pharma / B. Pharma Degree having valid pharmacist registration certificate of Tripura. The bidder shall be permanent resident of the concerned Gram Panchayat/Village Council/Nagar Panchayat/Municipal Council/Municipal Corporation. The first preference will be given to the unemployed Pharmacist failing which preference will be given to NGO/SHG/Government Co-operative Societies and then to the Individual Entrepreneurs. In case where more than one pharmacist is applying for a particular Institution, in such case the senior pharmacist in respect of date of birth will be given preference. And in case of NGO / SHG/ Co-operative Societies, the firm with earlier registration and in case of Individual Entrepreneurs, the senior most person as per date of birth will be given preference. Pharmacist or Individual Entrepreneur having age up to 60 years will be allowed to participate in the **Expression of Interest (EOI)**.

2. If no bidder is found for a particular Institution then bidder of other district will be considered.

3. The selected bidder will be responsible for all clearances/formalities including drugs licence from the State Drug Controller for opening the chemist shop in the allotted space of Hospital/Health institution. In case of successful bidder who is a Pharmacist, the drug licence shall be in the name of the successful bidder showing himself/herself as Pharmacist in the said Drug licence.

4. It shall be the responsibility of the bidder to obtain Drug License in the name of "Pradhan Mantri Bharatiya Janaushadhi Kendras (PMBJKs)" and other permissions to

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23/6/21  
Director of Health Services  
Govt. of Tripura, Agartala



run a Drug Store. Compliance to all statutory requirements for Storage of Drugs shall be ensured by the applicant. If the bidder does not set up computerized system/software, permission will be liable to be cancelled.

5. All operations of Pradhan Mantri Bharatiya Janaushadhi Kendras (PMBJKs) will be conducted as per the guidelines of BPPI. For more details the bidder may visit the website [www.janaushadhi.gov.in](http://www.janaushadhi.gov.in)

6. It shall be the responsibility of the bidder to obtain registration of GST.

7. Successful bidder will stock and sell Generic Medicines, Medical devices and Food supplements procured from BPPI. In addition they can also stock and sell other Generic medicines, Medical devices and Food supplements which are not available /supplied by BPPI. The products other than that supplied by BPPI shall be from WHO-GMP/COPP certified manufacturing unit only.

8. The bidder shall not sell the medicine procured from BPPI at a rate exceeding the printed MRP. However, any Generic Medicine procured other than BPPI shall have been sold with a discount of 20 % on Medicines and at least 30% discount on medical devices procured.

9. The successful bidder shall invariably keep at any point of time stock of at least 60% Generic Medicine of Essential drug.

10. The bidder shall inform everyday in the morning preferably at 9 AM to the head of the Institution about the present stock position of medicines in his/her counter.

11. The bidder must have the financial capability to run the Pradhan Mantri Bharatiya Janaushadhi Kendras (PMBJKs) .

12. The Health & Family Welfare Department will notify the successful bidder in writing that the bid has been accepted and issue Letter of Indent (LOI) to the successful Bidder.

13. Within 7(seven) days of receipt of such intimation the successful bidder shall give its acceptance to the Director of Health Services, Govt. of Tripura.

14. The Bidder will not be required to submit any EMD for participating in the Expression of Interest (EOI).

15. The successful bidder will enter in to an agreement after furnishing the performance security of Rs 5,000.00 (Five thousand) only.

16. The contract period shall be preferably for 5(five) years, which can be increased or reduced by the Health & Family Welfare Department.

17. The successful bidder shall have to keep the PMBJKs open and in normal operation starting from 09.00 Hrs to 19.00 Hrs. with the option of Tiffin and lunch break and to ensure 24(twenty four) hours service on call basis.

18. The successful bidder shall provide within 10(ten) days of being informed, the list of men/women who are likely to be employed. The list shall contain individual personal

CONTRACTOR/ BIDDER.

*For*  
23/6/21  
Director of Health Services  
Govt. of Tripura, Agartala

details like name, address, educational qualification, nationality and contact number. The information furnished shall be supported by documentary evidence.

19. All the personnel shall maintain official decorum abide by rules and regulation of the Hospital/Institution. The successful bidder shall be responsible for conduct and performance of each person.

20. Each customer shall be provided Tax Invoice having valid GST number.

21. Health & Family Welfare Department will provide space, electricity free of cost inside the Government Health Institution premises. However, furnishing of the room including installation of refrigerator and internal wiring for electricity shall have to be arranged by the bidder. All other private investments shall have to be ensured by the bidder under Bureau of Pharma Public Sector Undertaking of India (BPPI) mode within the broad guidelines of Government of India available at the website- [www.janaushadhi.gov.in](http://www.janaushadhi.gov.in)

22. The successful Bidder shall start operating the PMBJK unit within 3(three) months from the date of allotment of award failing to which the award will be treated as cancelled and fresh award will be given to the next bidder participated for that Institution.

23. PMBJKs would be set up in 132 uncovered Health Institutions up to PHC level (As per enclosed list at Annexure-I). Intending bidders may participate in the open bid giving specific choice/preference of Health Institutions appearing in Annexure-I.

24. The successful bidder have to deposit security money of **Rs. 5 thousand before signing** of the agreement in the shape of DD from a nationalized bank in favour of the Director of Health Services, Govt. of Tripura, Agartala.

25. As per guideline of BPPI the successful bidder under the scheme can get an incentive up to Rs. 5.00 lakh @ 15% of monthly purchase made, subject to a ceiling of Rs. 15,000/- per month. In addition, an onetime incentive of Rs. 2.00 lakh will may be provided in the form of furniture & fixtures in case of Kendras opened in North-Eastern or Himalayan areas, Island territories, inspirational districts or opened by woman, divyang, SC or ST entrepreneurs. For details a participated bidder may visit website [www.janaushadhi.gov.in](http://www.janaushadhi.gov.in) to get these facilities.

26. The Director of Health services reserves the right to reject/cancel any or all bid/bids or offer without assigning any reason.

23/6/21



GOVERNMENT OF TRIPURA  
DIRECTORATE OF HEALTH SERVICES

**Expression of Interest (EOI)**

TENDER REF. No. F.5(1-1)/DHS/CPC/PMBJKs/2018

Date:-

Expression of Interest (EOI) for opening of Pradhan Mantri Bharatiya Janaushadi Kendras (PMBJHKs) in the State of Tripura for the year 2021-22

An Expression of Interest (EOI) hereby is invited by the Director of Health Services, Government of Tripura, Agartala (on behalf of the Governor of Tripura) from licensed Pharmacist having D. Pharma or B. Pharma Degrees with valid pharmacist registration certificate of Tripura or Individual entrepreneur or NGO/SHG/Government Co-operative Societies for opening and running Pradhan Mantri Bharatiya Janaushadhi Kendras (PMBJHKs) in the State of Tripura for the year 2021-22.

The details of Expression of Interest (EOI) are made available on website ([www.health.tripura.gov.in](http://www.health.tripura.gov.in)).

The last date and time of submission of the Expression of Interest (EOI) documents is on 26/7/2021 **up to 4:00 pm.**

All future modification/corrigendum shall be made available in the departmental website [www.health.tripura.gov.in](http://www.health.tripura.gov.in) and in the newspaper only, So bidders are requested to get the update themselves from the website of the Department ([www.health.tripura.gov.in](http://www.health.tripura.gov.in)) and Newspaper.

Director of Health Services  
Govt. Tripura, Agartala

**List of Self-attested documents required to be attached with Application**

For Unemployed Pharmacist/Individual		For NGO/Self Help Group/Government Co-operative societies	
1.	Aadhaar Card	1.	Aadhaar Card
2.	Pan card	2.	Pan card
3.	Voter ID card	3.	Voter ID card
4.	PRTC	4.	Registration certificate
5.	Certificate of SC/ST or Physical Disability (if applicable)	5.	Pharmacist registration certificate
6.	Pharmacist Registration Certification		
7.	Declaration that GST will be done once threshold limit is achieved.	6.	Declaration that GST will be done once threshold limit is achieved.
8.	Admit card or birth certificate as an age proof.	7.	Annexure-D (Declaration of Bidder)
9.	PRTC	8.	Annexure-E (Tender form)
10.	Annexure-D (Declaration of Bidder)	9.	Annexure-F (Checklist)
11.	Annexure-E (Tender form)		
12.	Annexure-F (Checklist)		

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Director of Health Services  
Govt. of Tripura, Agartala

23/6/21

**G) Document Supporting the Minimum Eligibility Criteria**

Following documents in support of minimum eligibility criteria should be submitted along with technical bid.

3.	PRTC	
4.	Aadhaar card	
5.	Admit card or birth certificate	
6.	Valid Pharmacist Registration certificate	
7.	Annexure-D (Declaration of Bidder)	
8.	Annexure-E (Tender form)	
9.	Annexure-F (Checklist)	
10.		
11.	Registration certificate (In case of NGO/Self Help Group/ Government Co-operative Societies)	

**H) Instruction to Bidders**

The tender document may be downloaded from the office website [www.health.tripura.gov.in](http://www.health.tripura.gov.in) however, bidder have to submit with technical bid with a DD from a nationalized bank of Rs. 1000/- as a tender fee which is non refundable drawn in favour of Director of Health services, Govt. of Tripura, Agartala.

While all efforts have been made to avoid errors in the drafting of the tender documents the bidder is advised to check the same carefully No Claim on account of any errors detected in the tender documents shall be entertained.

Each page of the bid documents must be stamped and signed by the authorized person or

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*For*  
23/6/21  
Director of Health Services  
Govt. of Tripura, Agartala



persons submitting the bid in token of his/their having acquainted himself/themselves and accepted the entire bid documents including various conditions of contract. Any Bid with any of the Document not so signed is liable to be rejected at the discretion of the institute.

The Person signing the bid document on behalf of the bidder shall attach the copy of the authorization letter/power of Attorney as the proof of authorization for signing on behalf of the bidder.

All bidders are hereby explicitly informed that conditional offer or offers with deviations from the conditions of contract, the bids not meeting the minimum eligibility criteria, bids not accompanied with supportive documents, or any other requirements, stipulated in the EOI shall be summarily rejected.

For all purposes to the contract including arbitration there under, the address of the bidder mentioned in the bid shall be final unless the bidder notifies a change of address by a separate letter sent by registered post with acknowledgement to the Director of Health services, Govt. of Tripura, Agartala. The bidder shall solely be responsible for the consequences of any omission or error to notify change of adders in the aforesaid manner.

The Expression of Interest (EOI) has to be submitted in an envelope. The Technical Bid should contain all the relevant papers in support of eligibility criteria, experience, and licenses etc. The Bid should be submitted in sealed envelopes superscripted as "Technical Bid for opening of Pradhan Mantri Bhartiya Janaushadhi Kendras" and should be sent to the the Directorate of Health Services, Govt. of Tripura, P.N complex, Gurkhabasti, Agartal, Pin no-799006. The tendering authority will not be liable to accept any Bids (EOI documents) after 4:00PM on 15/12/2020 even if it is sent through courier, and post or messenger. The bid shall be valid for 180 days from the date of opening of bid.

The successful bidder has to deposit 5,000/- (Rupees Five thousand only) as Security deposit in the shape of demand draft from any Nationalized Scheduled Bank in favour of "Director of Health Services, Govt. of Tripura, Agartala as a Security deposit which shall remain valid for period of sixty (180) days and may be held beyond the date of completion of all contractual and statutory obligations of the agency.

Period of the contract will be initially for 5(Five) years but may be renewed on same terms and conditions after completion of 54 months of service. Renewal will be subject to satisfactory performance of the shop. The Director of Health Services, Govt. of Tripura, Agartala however, reserves the right to terminate/ renew contract without assigning any reason thereof at any time after giving one month notice to the service provider.

In case any information/ document furnished by Service Provider found to be false at any stage, it would be deemed to be a breach of terms of Bid Contract Agreement and Service Provider will be liable for legal action besides termination of the Agreement.

All entries in the tender form should be legible and filled clearly. Any over writing or cutting which is unavoidable shall be signed by the authorized signatory with a seal.

Notwithstanding anything contained herein, the Institute reserved the right to terminate the contract Agreements without giving any prior notice or assigning any reasons whatsoever.

CONTRACTOR/ BIDDER.

*23/6/21*  
Director of Health Services  
Govt. of Tripura, Agartala



The service Provider shall not assign, transfer, pledge or sub-contract the operation of job-service without prior consent of the Institute.

**I) Bid & Bid Evaluation**

1. Prior to the detailed evaluation of Technical bids will be done on the basis of scoring criteria at Page no-22, Director of Health services, Govt. of Tripura, Agartala will determine the substantial responsiveness of each bid to the Bid document. Substantially responsive bid will be one which confirms to all the terms and conditions of bid document without material deviation. The determination of bid's responsiveness shall be based on the contents of the bid itself without recourse to extrinsic evidence.

A bid determined as substantially non-responsive will be rejected and shall not subsequent to the bid opening be made responsive by correction of the non-conformity points by the bidder. However, Director of Health services, Govt. of Tripura, Agartala may waive any minor infirmity or non-conformity or irregularity in a bid which does not constitute a material deviation, provided such waiver does not prejudice or affect the relative ranking of any bidder.

If there is discrepancy found in any document, then the decision of Director of Health services, Govt. of Tripura, Agartala shall be final in this regard and the bid will be rejected if the bidder does not agree to the decision in this regard.

2. Tendering firms are at liberty to be present or authorize a representative to be present at the opening of the Technical Bid at the time and date as specified in the Schedule. The name and address of the representative authorized to attend the opening of the tender on behalf of a tendering firm should be indicated in the tender. The representative so deputed should also bring with him a letter of authority from the firm for having been authorized to be present at the time of opening of tender. Only one representative per firm shall be permitted to attend the opening of the tender. The name and address of permanent representative of the firm, if any, should also be indicated in tender.

**II) Right To Accept Or Reject Any Bid:-**

Following is the guiding decisions for the bidders.

i. Tender will be accepted and Contract will be finalized with only those who in the opinion of Director of Health services, Govt. of Tripura, Agartala shall have capability to run Janaushadhi Kendra.


ii. Director of Health services, Govt. of Tripura, Agartala reserves its right to accept or reject any bid without assigning any reason whatsoever. Director of Health services, Govt. of Tripura, Agartala reserve the right (i) to reject any or all tenders (ii) the right to accept any portion of the tender offered without assigning any reason and he can also reduce or extend the period of contract without assigning any reason.

iii. In case the selected bidder fails to execute the bid agreement within stipulated period, the Institute shall be free to enter into contract agreement with next selected bidder agreeing to provide services as a selected bidder.

**I) Terms and Conditions for opening of PMBIK (Shop)**

The brand (Generic) medicines are sold at significantly higher prices than their unbranded generic equivalents, though they are identical in the therapeutic value. Given the

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Director of Health Services  
Govt. of Tripura, Agartala



wide spread poverty across the country, making available reasonably priced quality generic medicine in the market would benefit everyone. With this objective, the pharma advisory forum in april 2008 decide to launch the Janaushadhi campaign - starting with the sale of generic medicine through dedicated sales outlet called "Pradhan Mantri **Janaushadhi Kendra**" in various places of the country. To provide medicines to all health centres at Tripura under Health & Family Welfare Department at low cost Director of Health Services, Govt. of Tripura, Agartala is inviting EOI to open a **Janaushadhi Kendra**.

#### **General Terms and Conditions and Instructions to the bidder**

1. The Tenders Technical Bid) should contain all the relevant papers in support of eligibility criteria, , Licenses, etc. should be super scribed " Tender for opening of PMBJK(Pradhan Mantri **Janaushadhi Kendra**) under Health & Family Welfare Department, Govt. of Tripura, Agartala. Sealed tenders to be addressed to the Director of Health Services, Govt. of Tripura, PN complex, Gurkhabsti, Agartala, Tripura, Pin no-799001.Bids sent through courier and bids submitted after closing date of bid submission shall not be entertained. The bid shall be valid for 120 days from the date of opening of bid.
  2. The Checklist of technical information, format of experience and financial capacity of bidder along with declaration in the prescribed proforma should be submitted along with the Technical Bid with Annexure-D, E, F.
  3. The Technical Bid should be accompanied by a Tender Fee (non-refundable) only in the form of Demand Draft only from any scheduled Bank drawn in favour of The Director of Health Services, Govt. of Tripura, payable at Agartala.
  4. The successful bidder has to deposit 5 thousand as Performance Security Deposit in shape of Demand Draft / Bank Guarantee from any Nationalized Scheduled Bank in favour of "Director of Health Services, Govt. of Tripura, Agartala." Security deposit shall remain valid for the period of sixty (180) days beyond the date of completion of all contractual and statutory obligations of the agency.
- 15.The agency should have
- a. Proof of securing a pharmacist with computer knowledge (name of the pharmacist, registration with the state council to be furnished).
  - b. The agency have to arrange at their own cost furniture in the shop like racks to store medicines counter for issue of bills and medicines to patients, office table , computer tale and chair / stools etc. for working staff.
  - c. There should be two display boards (one horizontal and second vertical) over the shop following the language, logo design and other colour combination as provided by BPPI.
  - e) The successful bidder has to meet minimum requirement for BPPI web based software and will have to install computer with higher / latest specification.

**CONTRACTOR/ BIDDER.**

*23/6/21*  
**Director of Health Services  
Govt. of Tripura, Agartala**



f) There should be a Refrigerator in the shop for storage of medicines at the required temperature as per drug and cosmetic Act.

16.The successful bidder will recruit the staff for running the PMBJK as per the requirement at their own cost.

17.All billing should be done using software provided by BPPI. No medicine can be sold by PMBJK without using the software provided by BPPI.

18.Medicines sourced and supplied only by BPPI, will be allowed to be sold through PMBJK. The list of medicines will be dynamic and may be altered after approval from the competent authority.

19.It shall be the responsibility of the operating entity to obtain drug license and other permissions to run a drug shop. Compliance at all statutory requirement for storage of drug shall be ensured by the agency.

20.The operating agency should run the shop from 9AM to 6PM or round the clock, it required.

21.This tender is only for establishment of opening of PMBJK (SHOP) at Health Centres under Health & Family Welfare Department, Govt. of Tripura, Agartala.

22.The agency will use the premises solely for the purpose for which it has been allotted and for no other purposes and shall not port with the premises, sub-let the shop to anyone directly or indirectly.

23.The agency will keep the premises in hygienic and functional condition.

24.The agency will obtain retail sale Drug License/ sale tax/ VAT numbers from the competent authority to run the shop having a pharmacist and other qualified staff.

25.The agency will provide the generic medicines directly from the C&F agent/ super stockist appointed by BPPI.

26.The agency will not use the store/ shop for sale of other than Generic medicines or any unauthorized or illegal or extraneous/ obnoxious / banned drugs which are spurious, soiled, damaged, post- dated or expired or adopt any unfair means to boost the sale.

27.The agency will issue computer generated receipts, for each sale which will include name of medicine(s), pack and quantity, batch no., date of manufacturing and expiry, sale price, discount allowed, taxes, if any, as per Govt. norms.

28.The agency will pay service taxes and other central and local taxes from time to time hereby imposed by Government.

29.It will be permitted to access to BPPI, and central Govt. through its authorized person(s)/ party at all reasonable times for purpose of inspecting the shop and also the place where the medicines have been stocked. Such party or its agents are authorized to seize any unauthorized items being sold in the shop without any valid permission or sanction of law.

30.The agency will abide by the direction issued by the Director of Health services, Govt. of Tripura, Agartala and Govt. of Central and State from time to time for keeping the shop as well as premises property maintained & clean for running of shop, besides observing the relevant laws such as drug laws & Act, labour laws, shop and establishment registration etc, as applicable.

31.Agency will be responsible for any type of losses and damages caused on the shop.

CONTRACTOR/ BIDDER.

*22/6/21*  
Director of Health Services  
Govt. of Tripura, Agartala



32.The agency will not sell medicines having shelf life of 3 months or less.

33.Further, operational issues arising from time to time will be decided with mutual consent of all the concerned parties.

34.The performance of the Agency selected to run the Generic medicine shop will be assessed at the end of year. A committee formulated under Health & Family Welfare Department, Govt. of Tripura, Agartala will assess in this regard and report to the Director of Health Services, Govt. of Tripura, Agartala. According to the report, the Director may grant further extension to the agency.

35.Successful bidder will stock and sell Generic Medicines, Medical devices and Food supplements procured from BPPI. In addition they can also stock and sell other Generic medicines, Medical devices and Food supplements which are not available /supplied by BPPI. The products other than that supplied by BPPI shall be from WHO-GMP/COPP certified manufacturing unit only. If found selling other items other than that is mentioned above then the agreement will be treated as cancelled and the agency have to vacate the campus on receipt of notice from the Director of Health Services, Govt. of Tripura, Agartala.

36. The agency shall furnish a copy of price list of medicines kept for sale, to the Director of Health Services, Govt. of Tripura, Agartala authorities and shall also make available copy of the same at all the time and at the time of inspection/ verification. If it is found that product exhibited for sale is sold by the agency at higher rate than shown in the price list furnished by the agency and no agreed discount has been given, the same shall be considered as breach of the terms and conditions of this agreement. A soft copy of the entire price list in a Microsoft Excel format should be supplied to Director of Health services, Govt. of Tripura, Agartala on fortnightly basis during the period \_\_\_\_\_ of \_\_\_\_\_ contract.

37. Director of Health Services, Govt. of Tripura, Agartala will not provide any technical assistance in setting up of generic medicine shop.

38.The agency shall at its own cost appoint their own adequate staff to run the said shop as stated above to the satisfaction of the Director of Health Services, Govt. of Tripura, Agartala. Such staff appointed by the agency shall not be treated as the staff of Directorate of Health Services, Govt. of Tripura, employees and shall have not any claim or lien on Director of Health Services, Govt. of Tripura, properties for any dues. Further the agency shall not engage or employ any person suffering from any disease, contagious, infectious, or otherwise dangerous to human life and health.

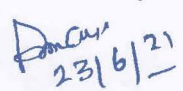
Agency has to submit name, bio data and copy of Aadhaar Card at DIRECTOR OF HEALTH SERVICES, GOVT. OF TRIPURA, AGARTALA of person employed to run the JAS. No person other than the name shown in the submitted list should be found in the shop. Prior information must be given to the DIRECTOR OF HEALTH SERVICES, GOVT. OF TRIPURA, AGARTALA if there is any change of employee in the shop

39.The agency shall at their own cost maintain and keep the said shop in good hygienic condition and will keep it neat and clean and shall make its own arrangement for removal of refuse and garbage as directed by authorities.

40.The agency shall not construct and encroach upon the open space or any adjoining open space besides that allotted to the agency. Any such encroachment will be deemed to be breach of the terms and conditions of the agreement.

41.It is hereby agreed by and between parties that at all time the possession of the area / building of shop shall be with the Director of Health Services, Govt. of Tripura,

CONTRACTOR/ BIDDER.

  
Director of Health Services  
Govt. of Tripura, Agartala



Agartala who shall continue to enjoy the right to use and occupy the said space/building.

42. It is hereby agreed that on expiry of the period of permission/period of agreement or an earlier on its revocation, Thereof, the agency shall at their own cost remove all articles and things belonging to them from the said premises shop area and handover vacant and peaceful possession. In default, the Director of Health Services, Govt. of Tripura, Agartala shall be entailed to enter the premises and occupy the same and/or to put their own lock. The agency shall not be entitled to any compensation whatever on account of the termination of their agreement.

43. The agency shall always remain faithful to Director of Health Services, Govt. of Tripura, Agartala and shall comply with the terms and conditions stated herein above in the interest of both the parties.

44. The agency shall keep the Director of Health Services, Govt. of Tripura, Agartala, its official harmless and intimated from and against all losses, life, damages, costs, charges, claims and demands of what so ever nature preferred or made by any person or persons whom so ever by reason of the Director of Health Services, Govt. of Tripura, Agartala allowing the agency to permit to conduct of the JAS.

45. The agency shall be responsible for any damage, losses or injury what so ever that may be caused at any time to any property of institutes or to any person or persons while operating JAS and all such damage, injury or loss to the life or property shall be made good and or as the case may be paid immediately by the Agency to the satisfaction in all respects of the Director of Health Services, Govt. of Tripura, Agartala.

46. The Agency shall not do anything or supposed to be done anything in the premises, which may cause nuisance or annoyance or inconvenience to the Director of Health Services, Govt. of Tripura, Agartala officials or patients

47. Director of Health Services, Govt. of Tripura, Agartala shall not be responsible for any damage, loss or injury caused to the property or person of the agency.

48. The Director of Health Services, Govt. of Tripura, Agartala shall not be party to the recovery of payment of any bills or dues from any of the agency's customers.

49. The terms and conditions and instruction to bidder contained in the Bid document shall form part of the agreement.


50. In all cases of disputes, the Director of Health Services, Govt. of Tripura, Agartala decision shall be final and binding upon the agency.

51. Agreement: The contractor will have to enter into written Agreement with Director of Health Services, Govt. of Tripura, Agartala within 15 days of intimation of acceptance of approved rates. It after the award of the contract the bidder does not sign the Agreement within 15 days or fail to furnish the performance Bank Guarantee within 7 days from the date of receipt of LOI/work order, Director of Health Services, Govt. of Tripura, Agartala reserves the right to cancel the contract and apply all remedies available under the terms & condition of this contract.

52. In case the agency fails to execute the job after signing the Agreement deed or leave the job before completion of the period of contract at their own accord, the Director, Director of Health Services, Govt. of Tripura, Agartala shall have the right to forfeit the security deposited by the agency.

53. Stamp Duty: Contract agreement with the Director of Health Services, Govt. of Tripura, Agartala shall be executed on a non judicial stamp paper of Rs. 1,000/- (one thousand) only. Expenditure to be incurred on execution of agreement shall be borne by

CONTRACTOR/ BIDDER.

  
Director of Health Services  
Govt. of Tripura, Agartala



the successful tenderer.

54. Director of Health Services, Govt. of Tripura, Agartala shall not accept any claim in the event of any deployed manpower sustaining any injury, damage or loss to either person or property either inside or outside premises.

If any person engaged by the Agency is injured or rendered partially/ permanently disabled/ indisposed due to any reasons such as disease, accident, fire etc. during the working hour, it shall be the sole responsibility of the Agency to take care of them and to pay necessary compensation in respect of such personnel as relevant labour laws including all medical expenses, legal expenses etc. and Director of Health Services, Govt. of Tripura, Agartala does not hold any responsibility in this regard what so ever.

55. Dispute:-

a. If any dispute or difference arises between the parties relating or concerning or to interpretation of the contract or any alleged breach there of or any matter relating to the contract, the same shall be settled by the parties as far as possible by mutual discussion and consultation between themselves, whether the same has arisen during the subsistence of the contract or thereafter.

b. In the event of any dispute or differences arising in connection with this contract/ tender, whether during the subsistence of the contract or there after not being settled in aforesaid manner, the matter shall be referred to the Director of Health Services, Govt. of Tripura, Agartala for arbitration whose decision shall be final and binding on both parties. Proceeding before the arbitrator would be governed by the provision of the ARBITRATION AND CONCILIATION ACT, 1996.

c. The High court of Tripura shall have exclusive jurisdiction in all matters arising out of Tender.

#### Annexure-A

##### **I. List of PHCs where PMBJKs are to be opened**

District	Sub-Division	Block	Sl No.	Name of Primary Health Centre where PMBJK is to be opened	
West District Tripura	Mohanpur	Hezamara	1	Chachu Bazar	
			2	Katlamara	
			3	Hezamara	
		Mohanpur			
		Lefunga	4	Lefunga	
		Bamutia	5	Bamutia	
			6	Narsinghar	
			7	Gandhigram	
	Jirania	Mandai	8	Mandai	
		Jirania	9	Borakha	
		Belbari	10	Champaknagar	
	Sadar	Old Agartala	11	Ranirbazar	
		Dukli	12	Anandanagar	
			13	Kanchanmala	
Kh o w		Khawai	14	Chebri	

CONTRACTOR/ BIDDER.

Director of Health Services  
Govt. of Tripura, Agartala

23/6/21



Sepahijala Tripur	Khowai	Padmabil	15	Baijalbari	
			16	Dasaratha Deb Memorial (Ratanpur)	
			17	Ampura	
		Tulashikhar	18	Tulasikhar	
			19	Hemanta Debbarma Smriti (Behalabari)	
	Teliamura	Kalyanpur	20	Durgapur	
		Teliamura			
		Mungiakami	21	Mungiabari	
			22	Uttar Maharanipur	
	Bishalgarh	Bishalgarh	23	Madhupur	
		Cherilam	24	Bishramganj	
			25	Lalsinghmura	
	Jampuijala	Jampuijala	26	Dayarampara	
			27	Thelakum	
			28	Jampuijala (Bridhibazar)	
	Sonamura	Nalchar	29	Sukumar Barman Memorial (Jumerdhepa)	
			30	Taxapara	
		Mohanbhog	31	Taibandal	
			32	Urmai	
		Boxanagar	33	Kamalnagar	
			34	Motinagar	
		Kathalia	35	Dhanpur	
			36	Microsapara	
			37	Nidaya	

District	Sub-Division	Block	Sl No.	Name of Primary Health Centre where PMBJK is to be opened	
Gomati Tripura	Udaipur	Kakraban	38	Kakraban	
			39	Tulamura	
		Matabari	40	Maharani	
			41	Garjee	
		Killa	42	Chandrapur	
			43	Killa	
	Amarpur	Ompi	44	Atharabhola	
			45	Taidu	
	Karbook	Silachari	46	Silachari	
		Karbook	47	Ghorakappa	
			48	Chellagang	
South Tripura	Belonia	Rajnagar	49	Tirthamukh	
			50	Niharnagar	
			51	Rajnagar	
			52	Barpathari	
			53	Chottakhola	
		Hrishyamukh	54	Radhanagar	
			55	Nalua	
			56	Matai	
		Bharat Chandra Nagar	57	Ratanpur	
			58	Paikhola	
			59	Maichara	

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Director of Health Services  
Govt. of Tripura, Agartala



	Santirbazar	Bakafa	60	Sahid Birchandra Manu Memorial	
		Jolaibari	61	Baikhora	
			62	Kowaifung	
			63	Muhuripur	
			64	Ramraibari	
	Sabroom	Rupaichari	65	Rupaichari	
			66	Baishnabpur	
		Satchand	67	Kalachara	
		Powang Bari			

District	Sub-Division	Block	Sl No.	Name of Primary Health Centre where PMBJK is to be opened	
Dhalai Tripura	Kamalpur	Durgachowman	68	Marachara	
		Salema	69	Nakashipara	
			70	Salema	
			71	Jamthum	
	Ambassa	Ambassa	72	Ambassa	
		Ganganagar	73	Ganganagar	
	Gandacharra	Dumburnagar	74	Jagabandhupara	
		Raishyabari	75	Hatimatha (Dalpati ,	
			76	Raishyabari	
	L.T.V.	Manu	77	Dhumachara	
			78	Nepaltila	
			79	82-mile	
			80	Lalcherra	
			81	Masli	
		Chawmanu	82	Manikpur	
			83	23-Kilo (Purna Mohan Tripura Smrity)	
Unakoti Tripura	Kumarghat	Kumarghat	84	Fatikroy	
			85	Kanchanbari	
			86	Rajkandi	
		Pecharthal	87	Peecharthal	
			88	Machmara	
	Kailashar	Gmynagar	89	Krishnatilla	
			90	Irani	
		Chandipur	91	Muraihari	
			92	Kanika Memorial	
			93	N.N.M. (Halaichara)	
North Tripura	Dharmanagar	Kadamtala	94	Samrurpar (Bhaterbazar)	
		Kalachara	95	Brajendranagar	
		Juvarajnagar	96	Sanicharra	
			97	Uptakhali	
	Kanchanpur	Dasda	98	Bungmung	
			99	Dasda	
			100	Bhandarima	
		Laljuri	101	Gachirampara	
			102	Laljuri	
			103	Jumpui	
		Jumpui	104	Sabual	

Date  
23/6/21

	Panisagar	Damchara	105	Damcharra	
			106	Khedacharra	
	Panisagar		107	Jalebasa	
			108	Tilthai	
				PHC- 108	

**Annexure-B****II. List of CHCs where PMBJKs are to be opened**

District	Sub-Division	Block	Sl	Name of Community Health Centre where PMBJK is to be opened	Community Health Centre
West District Tripura	Mohanpur	Hezamara			
		Mohanpur			
		Lefunga			
		Bamutia			
	Jirania	Mandai			
		Jirania	1.	Kherangbar	
		Belbari			
		Old Agartala			
	Sadar	Dukli			
Khowai Tripura	Khowai	Khowai			
		Padmabil			
		Tulashikhar			
	Teliamura	Kalyanpur	2.	Kalyanpur	
		Teliamura			
		Mungiakami			
	Bishalgarh	Bishalgarh			
		Cherilam			
Sepahijala Tripura	Jampuijala	Jampuijala			
	Sonamura	Nalchar	3.	Sonamura	
		Mohanbhog			
		Boxanagar	4.	Boxanagar	
		Kathalia	5.	Kathalia	

**Annexure-C****List of Sub-Divisional Hospitals where PMBJKs are to be opened**

Sl No	District	Name of the Hospital where PMBJK is to be opened
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CONTRACTOR/ BIDDER.

Director of Health Services  
Govt. of Tripura, Agartala

*22/6/21*



1.	Sepahijala District	Sepahijala District Hospital	
2.	South Tripura	Sabroom Sub-Divisional Hospital	
3.	Gomati	Amarpur Sub-Divisional Hospital	
4.	Dhalai Tripura	Longthrai Valley Sub-Divisional Hospital	
5.	Dhalai Tripura	GandaChhara Sub-Divisional Hospital	
6.	North Tripura	Kanchanpur Sub-Divisional Hospital	
7.	Unakoti Tripura	Kailasahar Divisional Hospital	
		<b>Total-7 nos</b>	

**Submission Details:-**

Duly filled application form along with required self-attested documents shall be submitted to below mentioned address in a closed envelope/cover with clearly super scribed as "Application for The New PMBJP Kendra"

**Annexure-D****( Declaration of Bidder)**

To

The Director of Health services

Govt. of Tripura, Agartala

P.N. Complex, Gurkhabasti,

Agartala, Tripura(w)

Pin no-799006.

Ref: Invitation for bid No- -

I/We, the undersigned, declare and accept that:

1. I/We have examined and have no reservations to the Bidding Documents, Including addenda issued in accordance with instructions to bidders
2. I/We offer to execute in conformity with the bidding Documents for Opening of **Janaushadhi** Generic Drug Stores at different Health facilities under Health & Family Welfare Department, Govt. of Tripura, Agartala.
3. I am fully aware of the nature of Pradhan Mantri Janaushadhi medicines and Medical devices and Food supplement procured from BPPI. Medical devices and food supplement which are not available/ supplied by BPPI.
3. Our bid shall be valid for a period of 120 days from the date fixed for the bid submission deadline in accordance with the bidding documents and it shall remain binding upon us and maybe accepted at any time before the expiration of that period
4. If my/our bid is accepted we commit to submits performance security in accordance with the Bidding Documents
5. I/We also declare that Government of India or any other Government Body has not declared us ineligible or black listed us on charges of engaging in corrupt fraudulent collusive or coercive practices

*Don*  
23/6/21

CONTRACTOR/ BIDDER.

Director of Health Services  
Govt. of Tripura, Agartala

6. I/We also accept terms and conditions of this bidding document and undertake to abide by them, including the condition that the tendering authority is not bound to accept highest ranked bid/lowest bid or any other bid that it may receive

7. The authority reserves the right to accept or reject any or all the bids without assigning any reason and the decision of the authority shall be final and binding.

Yours Sincerely,

Authorized Signatory

Full Name and Designation

(Note:- Authorized person shall attach a copy of Authorization for signing on behalf of bidding company)

**Annexure-E**

**TENDER FORM**

To  
The Director of Health Services  
P.N. Complex, Gurkhabasti,  
Agartala  
Pin no-799001  
Email id- dhsgovttripura@gmail.com  
storepurchasedhs@gmail.com

**Dear Sir**

Having examined the tender document, the receipt of which is hereby acknowledged, we, the undersigned, offer to for opening and running "24X7" Pradhan Mantri Bharatiya Janaushadi Kendras(PMBJHKs) in the premises of different health institute in the State of Tripura under the above-named Contract in full conformity with the said tender document .

3. If my tender is accepted, we undertake to submit the security deposit in the form, in the amounts, and within the times specified in the tender document.

4. We agree to abide by this tender, for the Tender Validity Period specified in the tender document and it shall remain binding upon us and may be accepted by you at any time before the expiration of that period.

5. Until the formal final Contract is prepared and executed between us, this tender together with my written acceptance of the tender and my Acceptance of Tender shall constitute a binding Contract between us. We understand that you are not bound to accept any tender you may receive.

6. I am hereby requesting you with the details along with the name of the Health Institution under which I am interested to open a PMBJK in the prescribed format given below:-

**CONTRACTOR/ BIDDER.**

*Das*  
*23/6/21*  
**Director of Health Services  
Govt. of Tripura, Agartala**



Signed: \_\_\_\_\_

Date: \_\_\_\_\_

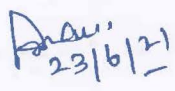
In the capacity of \_\_\_\_\_

Duly authorized to sign this bid for and on behalf of \_\_\_\_\_

Signature &amp; stamp of tenderer .

Sl. No.	Particulars	Details
1.	Name of Applicant*	
2.	Address of Applicant*	
3.	Category (GEN/ SC/ ST/ OBC or Physically Disabled) *	
4.	Status of Applicant* (Tick Appropriate Box)	<ul style="list-style-type: none"> <li>• Unemployed Pharmacist <input type="checkbox"/></li> <li>• Individual entrepreneur <input type="checkbox"/></li> <li>• NGO <input type="checkbox"/></li> <li>• Self Help Group <input type="checkbox"/></li> </ul>
5.	Name of Pharmacist (Self/Employed) *	
	Registration Number of Pharmacist	
6.	Registration Number of Organization & Date of Incorporation (if Applicable)	
7.	Name of Contact Person*	
	Designation	
	Mobile No/Landline No*	
	Alternative No. (if any)	
	Email id*	
8.	Aadhaar Card Number*	
9.	PAN Number*	
10.	Proposed location for opening 'Pradhan Mantri Bhartiya Janaushadhi Kendra as per Annexure-A, B & C.	
	Address Line 1*	
	Address Line 2	
	Block/ Taluka/Mandal*	
	District*	
	PIN Code*	
	State*	
	Category of Area, whether 'Rural' (R) or 'Urban' (U)	

**Annexure-F****CONTRACTOR/ BIDDER.**

  
 Director of Health Services  
 Govt. of Tripura. Agartala

**1.A checklist should be submitted by all the bidders as per following proforma:-**

Sl. No	Name of the document to be submitted	Document submitted. Yes/No	At page no	Remarks
1.	PAN card			
2.	Voter I card			
3.	PRTC			
4.	Aadhaar card			
5.	Admit card or birth certificate			
6.	Valid Pharmacist Registration certificate			
7.	Annexure-D (Declaration of Bidder)			
8.	Annexure-E (Tender form)			
9.	Annexure-F(Checklist)			
10.	Certification of Incorporation(In case of NGO/Self Help Group)			
11.	Registration certificate(In case of NGO/Self Help Group)			

Note: - Applications without any of the above mentioned document shall be summarily rejected.

**SCORING CRITERIA**

Sl. No	Sample of Parameters - Opening of Pradhan Mantri Bhartiya Jan Aushudhi Kendra	Full Marks	Marks obtained
	<b><u>PARAMETER SCORE</u></b> <b><u>PHARMACIST APPLYING FOR PMBJK</u></b>		
1.	Time since the registration of Pharmacist applying as a bidder is done under Tripura State Pharmacy Council. Older registration within the jurisdiction he is applying will get the full marks and others will get 5 marks	10	
2.	A pharmacist applying as a bidder for PMBJK within his jurisdiction will get 10 marks and others will get 5 marks.	10	
	Date of Birth- Age as of now up to 31/03/2020 Maximum ages covering will get the highest mark (Age limit up to 60 years)	10	
	Total score :-		
3.	<b><u>PARAMETER SCORE</u></b> <b><u>NGO/SHG APPLYING FOR PMBJK</u></b>		
1.	Time since the registration certificate of NGO/SHG applying as a bidder is done under Tripura State Pharmacy Council. Older registration within the jurisdiction applying will get the full marks and others will get 5 marks	10	

CONTRACTOR/ BIDDER.

Director of Health Services  
Govt. of Tripura, Agartala

*Handwritten signature*  
23/6/21



2.	Time since the Certificate of incorporation of SHG/NGO applying as a bidder applying will get the full marks and others will get 5 marks	10	
3.	The organization having a Pharmacist employed under the organization, the older registration under Tripura State Pharmacy Council will get full marks and others will get 5 marks	10	
4.	Date of Birth- Age as of now up to 31/03/2020 Maximum ages covering will get the highest mark (Age limit up to 60 years)	10	
5.	Name of the Pharmacist with registration details	10	
Total score :-			
<b><u>PARAMETER SCORE</u></b>			
<b><u>INDIVIDUAL ENTREPRENEUR</u></b>			
1.	Individual Entrepreneur having a Pharmacist employed under him, the Older registration under Tripura State Pharmacy Council will get full marks and others will get 5 marks.	10	
2.	Name of the Pharmacist with registration details		
3.	Date of Birth- Age as of now up to 31/03/2020 Maximum ages covering will get the highest mark (Age limit up to 60 years)	10	
Total score :-			
N.B:- Bidder scoring maximum marks will be selected.			